# Mayor's Office for Policing & Crime

Appendix 1 - Annex

### **Quarterly Performance Update Report**

Quarter 1 2017/18



OFFICE FOR POLICING AND CRIME

### **About MOPAC**

The Police Reform and Social Responsibility Act 2011 established an elected Police and Crime Commissioner for each police force area across England and Wales to ensure that there is democratic oversight of how policing is delivered. In London, the elected Mayor – Sadiq Khan, is the equivalent of the Police and Crime Commissioner and is responsible for ensuring that the Metropolitan Police deliver an efficient and effective service for Londoners.

The Mayor's Office for Policing and Crime (MOPAC) supports the Mayor in fulfilling his role. The Mayor has appointed a statutory Deputy Mayor for Policing and Crime – Sophie Linden – to lead MOPAC.

MOPAC is responsible for setting the overall strategic direction for policing and safety, overseeing police performance in the capital and commissioning a wide range of services to prevent crime and support victims.

The Mayor of London is required by law to produce a Police and Crime Plan that explains how the police, community safety partners and other criminal justice agencies will work together to reduce crime.

The current <u>Police and Crime Plan</u> (PCP) reflects the Mayor's manifesto and priorities for making London a safer city for all. The Plan is produced by MOPAC, who consult with Londoners on their priorities, develop the Plan itself and then ensure that its aims and commitments are delivered.

In fulfilling its responsibilities, MOPAC ensures that its business is conducted in accordance with the law and proper standards and that public money is safeguarded, properly accounted for and the value for money (VfM) principles of economy, efficiency and effectiveness are strongly adhered to.

MOPAC has in place robust Governance arrangements to ensure MPS and partners are held to account and that MOPAC continues to monitor the objectives, operations and delivery of the PCP are adhered to. This is done through various Boards and Panels, including the quarterly Oversight Board and other boards and panels which are listed in the Annual Governance Statement, published at . <a href="https://www.london.gov.uk/sites/default/files/20170724">https://www.london.gov.uk/sites/default/files/20170724</a> annual governance statement 2016 17 fina Lpdf

MOPAC welcomes comments on this quarterly report. To send any comments and questions please email them to MOPAC Correspondence Team at <a href="mailto:Correspondence@mopac.london.gov.uk">Correspondence@mopac.london.gov.uk</a>.

## **About The Metropolitan Police Service**

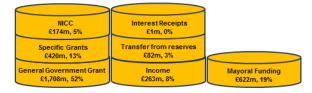
Operational policing in London is the responsibility of the Metropolitan Police Commissioner, Cressida Dick who took up her post in April this year. The Met set out 2017-18 priorities, in line with the Police and Crime Plan, in the Met Business Plan published June 2017. The Met's progress in Quarter 1 against its Business Plan is set out in Annex A.

#### The top priorities are:

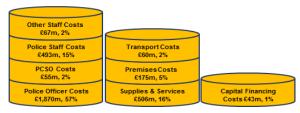
- > Tackling violent crime and especially knife crime which affects young people across London
- > Countering terrorism and reviewing our strategy, tactics and resources in light of the threat
- > Protecting children and developing a robust approach to tackling child sexual exploitation
- > Transforming the Met to become a modern police force using technology, data, skills and engagement to fight crime more effectively

### £3.3bn budget

#### How the Met is funded



### How the Met spends its budget



Source: MPS Business plan

# The Met workforce as at end of Q1 2017/18:

30,719 Officers 2,523 Special Constables 1,383 PCSOs 8,500 Staff



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# **Executive Summary**

This is MOPAC's first full quarterly update report for 2017/18.

The first quarter of 2017/18 has been a difficult period for London as it suffered from further terrorist attacks at London Bridge and Finsbury Park and the fire at Grenfell Tower. These incidents placed a high demand across the Met and the response of its officers and staff in very challenging circumstances received high praise.

Current recorded crime figures are showing increases on the last twelve months. Total Notifiable Offences have increased including some high profile categories of crime and violence, such as acid attacks in the first quarter. Acquisitive crime has gone up including with the use of weapons in offending. Crime increases have been seen across England and Wales, and the latest published figures mostly show crime rising faster outside London.

Positive public perceptions of the police remain high and we see an improving trend across a number of measures. However, there continue to be notable differences in perception of police within some of London's communities or age groups, such as Black and Minority Ethic (BAME) and younger people. In addition, user satisfaction levels, although relatively high at 75%, are at their lowest since FY 2013/14. Of particular concern are the declines in the key areas of "satisfaction with police actions", "follow-up after a crime" and "satisfaction overall".

The report also presents the forecast outturn against the budget for Q1. As at the end of Quarter 1 the revenue position is a £21.0m underspend with a full year forecast of a net underspend of £32.2m (1.3%) against a revised budget of £2,504m. The full

year forecast includes £11.5m overspend on Counter Terrorism (CT) and Protective Security Grants. Demands caused by the terrorist incidents mean that for the first time there is an expected national overspend on CT. Additional funding is being sought from the Government, in CT/PS grants as well as special grants in relation to operational pressures the Met is facing this year.

At the start of 2017/18 the Mayor approved a capital programme that provided for £366.2m of expenditure with £40m of overprogramming. This will be funded from a combination of capital receipts, grants and other contributions. Capital expenditure for the year is forecast at £268m.

Significant financial pressures are impacting the Met's ability to meet the Mayor's ambition of 32,000 police officers. The Met continues to maintain over 30,000 officers and is doing all it can to minimise officer reductions. However, future funding pressures may make that position unsustainable.

The Met is working hard to ensure it continues to become an even more efficient organisation that enhances value for money to the public purse. The delivery of its transformation programme (the "One Met Model") continues to achieve this goal. Significant external pressures are having a negative impact on managing financial resources as funds need to be diverted to emergencies, however the Met is on track to deliver £66m of the projected £82m savings for this financial year.

# Measuring progress against the Police and Crime Plan Priorities

A new performance framework details what success looks like for London. This documents a move away from blunt pan-London crime reduction targets, in favour of locally agreed policing priorities and a focus on addressing the crimes that cause the greatest harm to individuals – such as sexual assault, domestic abuse and child sexual exploitation.

#### A Safer London

Focus on **volume** and **high harm** priorities

(MOPAC in consultation with MPS and Local Authorities)

### **Mandatory High Harm Priorities**

### ASB plus two borough volume priorities

Local Priorities may be evidenced by:

Theft (from motor vehicles, shops, person), Non Domestic Abuse Victim With Injury, Common Assault, Harassment, Burglary dwelling, Criminal damage, Robbery Person

### A better Police Service for London

Victim Satisfaction with Police service
Public Perceptions

### A better Criminal Justice Service for London

Keeping children and young people safe

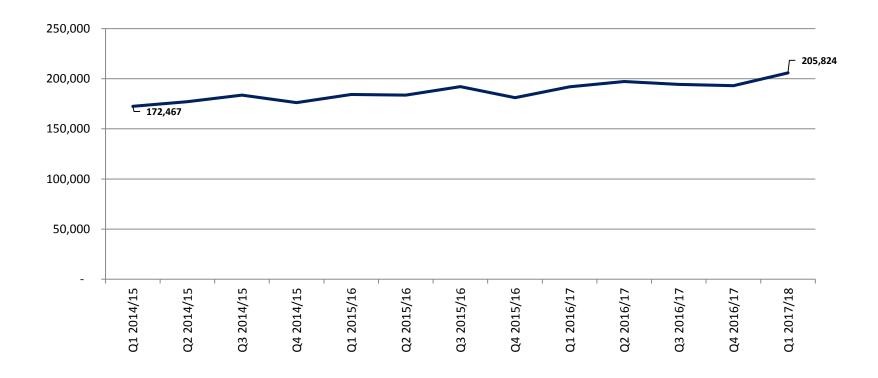
**Tackling violence against Women and Girls** 

Standing together against extremism, hatred and intolerance

### A Safer London

# Focus on **high harm** and local **borough priorities**

### **Total Notifiable Offences (TNO)**

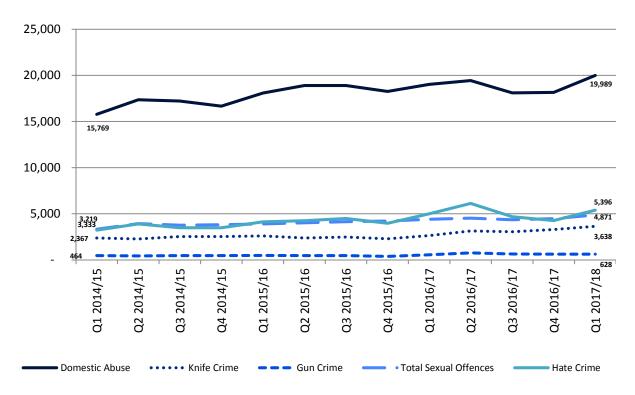


The long term trend for total notifiable offences (recorded crime) shows an increase with over 5,000 more offences recorded in Q1 2017/18 compared to the same point last year.

The increase in London reflects – albeit at a lower level – a nationwide increase. Using the most recent national available data (to March 2017), recorded crime in London increased by 4.4% compared to the previous 12 months. The increases across the rest of England and Wales, and across other most similar metropolitan forces (Greater Manchester, West Midlands and West Yorkshire), were greater than in London: 12.5% and 15.8% respectively.

Over the longer term, improved crime recording accounts for some of the increase in recorded offences, particularly in categories such as violence.

# **High harm crime**



The Met has a particular focus on high harm crimes, a top priority in the Mayor's Police and Crime Plan. These are defined as all domestic abuse offences, knife crime, gun related offending, sexual offences and all forms of hate crime.

Hate crime, sexual offences and knife crime have all increased in recent quarters. The recorded levels of domestic abuse represent approximately one in ten of all recorded crimes in London. These have increased to the highest level recorded over the last 3 years.

Through the Crime Survey of England and Wales it is known that high harm crimes such as domestic violence and sexual offences are under-reported. MOPAC and MPS are encouraging better reporting and new ways for victims to report crime. Therefore an increase in recorded crime may also reflect a greater confidence in victims reporting their crime to the police. MOPAC and the MPS are developing monitoring mechanisms for levels of repeat victimisation, as often these types of crimes are experienced multiple times by the same victim – leading to increased vulnerability.

High Harm crimes are a priority for the Met. The growth in demand from domestic abuse, sexual offences and hate crime alongside other areas of demand such as child protection and mental health has led the Met to review how it is configured to best protect vulnerable people. Measures include:

- bringing together teams that investigate these crimes into one place
- investing more in prevention and problem solving; working closely with partners to identify risk and signpost vulnerable people to the appropriate agency to provide support
- making clear that safeguarding is the responsibility of every single police officer. All officers whether working in neighbourhoods, a response team or investigation need to be able to be proactive in spotting the signs of individuals who are vulnerable
- embedding its safeguarding service in neighbourhood policing. These officers best understand local communities and are at the frontline for protecting vulnerable people and are best placed to offer victims the appropriate level of support and care and investigate at the earliest opportunity
- · retaining central specialist capability to investigate the most serious of crimes and provide specialist advice to frontline officers

The Met BCU pathfinder sites are currently testing this new structure, and the ambition is to invest further resources in this critical area across London.

# Recorded crime 12 month average

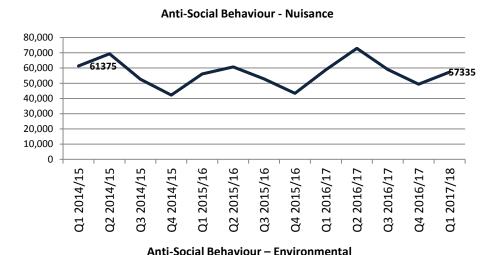
Police and Crime Plan Area	Crime Category	July 2015 - June 2016	July 2016 - June 2017	Change	% Change
A better police service for London	Total Notifiable Offences	748,660	790,473	41,813	5.6%
A better police service for London	Violence Against the Person	231,876	241,416	9,540	4.1%
A better police service for London	Total Robbery	21,429	26,336	4,907	22.9%
A better police service for London	Total Burglary	69,548	70,761	1,213	1.7%
A better police service for London	Total Theft Person	33,218	41,699	8,481	25.5%
A better police service for London	Theft Taking of MV	23,345	29,096	5,751	24.6%
A better police service for London	Theft from MV	49,754	55,745	5,991	12.0%
Keeping children and young people safe	Knife Crime	9,785	13,121	3,336	34.1%
Keeping children and young people safe	Gun Crime	1,862	2,645	783	42.1%
Tackling violence against women and girls	Domestic Abuse	75,068	75,664	596	0.8%
Tackling violence against women and girls	Total Sexual Offences	16,778	18,214	1,436	8.6%
Standing together against hatred and intolerance	Racist and Religious Hate crime	15,168	17,629	2,461	16.2%
Standing together against hatred and intolerance	Sexual Orientation Hate Crime	1,879	2,078	199	10.6%
Standing together against hatred and intolerance	Transgender Hate Crime	148	203	55	37.2%
Standing together against hatred and intolerance	Disability Hate Crime	502	596	94	18.7%

Due to the manner in which crime is recorded a single crime could be captured in more than one category. For example, someone assaulting their partner with a knife would be captured within Domestic Abuse and Knife Crime.

Throughout the life of the police and crime plan, MOPAC will monitor key indicators as proxies for areas on which the plan is focussed. The above table illustrates some key crime classifications in relation to the areas of the plan over the last twelve months.

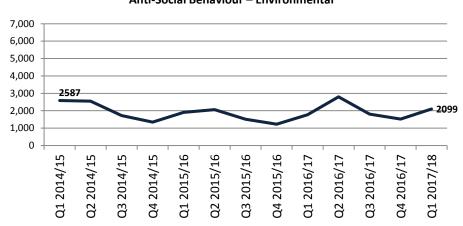
In terms of overall crime comparisons to other areas of England and Wales, the most recently available data is to the end of the last full FY 2016/17. This showed that although there had been an overall increase in crime in London (4.4% compared to the preceding year) that this was much more contained than across the rest of England and Wales (where the increase was 12.5%).

# **Anti-Social Behaviour (ASB)**

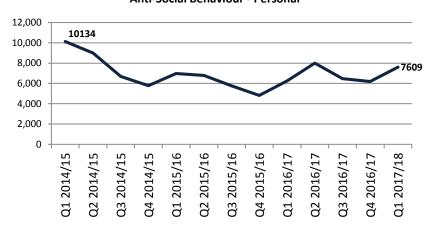


All boroughs across London have anti-social behaviour as part of their local priorities in support of the Police and Crime Plan. There are wide variations across areas - Westminster had the highest volume of calls in Q1 2017/18, followed by Tower Hamlets.

In Q1 2017/18 there were over 67,000 calls to the Met related to ASB. This was a similar level to last year's first quarter. Of these 86% were classed as 'nuisance' related. These are incidents where something causes trouble, annoyance, inconvenience, offence or suffering to the local community in general rather than to individual victims.



#### Anti-Social Behaviour - Personal



ASB reports show a strong seasonality correlated with school holidays. Tackling ASB is fully incorporated into neighbourhoods. It is integrated into the roles of the 2 Dedicated Ward Officers and 1 PCSO per ward (plus an additional 448 DWOs for the busiest wards). Work has been further enhanced by recent training packages for all officers on ASB and a specific full day for Neighbourhood officers.

The Met reviews the performance stats, including challenging poor performance and sharing best practice on ASB, through the ASB Performance Group chaired by Commander Bennett and attended by all boroughs. One emphasis of the work is in tackling repeat victims of ASB. Tower Hamlets have been running a ASB Warning project, which has recently reduced ASB. Hackney have run a project to reduce repeat ASB callers/victims.

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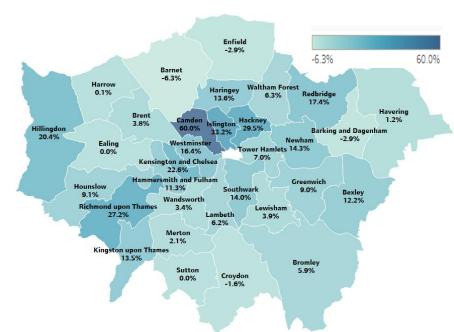
### **Local Volume Priorities**

	Priority 1	Priority 2	
	% change Q1	% change Q1	
Borough	17/18 vs Q1 16/17	17/18 vs Q1 16/17	Chosen Priorities
Barking and	20/ 27	20/2/	
Dagenham	-8%	20%	1) Non Domestic Abuse Violence with Injury 2) Burglary
Barnet	-2%	0%	1) Non Domestic Abuse Violence with Injury 2) Burglary
Bexley	19%	44%	1) Non Domestic Abuse Violence with Injury 2) Burglary
Brent	15%	3%	1) Non Domestic Abuse Violence with Injury 2) Burglary
Bromley	30%	20%	1) Non Domestic Abuse Violence with Injury 2) Burglary
Camden	1%	277%	1) Common Assault 2) Theft from Person
Croydon	-15%	-2%	1) Non Domestic Abuse Violence with Injury 2) Burglary
Ealing	-6%	-11%	1) Common Assault 2) Non Domestic Abuse Violence with Injury
Enfield	-3%	-2%	1) Non Domestic Abuse Violence with Injury 2) Burglary
			1) Non-Domestic VWI 2) Theft from Motor Vehicle
Greenwich	-5%	-5%	(additional priority Theft Person -16%)
Hackney	42%	8%	1) Robbery & Theft Person 2) Burglary
Hammersmith			
and Fulham	28%	11%	1) Robbery 2) Burglary
Haringey	20%	14%	1) Non Domestic Abuse Violence with Injury 2) Robbery
Harrow	14%	7%	1) Non Domestic Abuse Violence with Injury 2) Burglary
Havering	4%	8%	1) Non Domestic Abuse Violence with Injury 2) Burglary
Hillingdon	70%	0%	1) Robbery 2) Burglary
Hounslow	0%	10%	1) Non Domestic Abuse Violence with Injury 2) Burglary
	70/	000/	1) Common Assault 2) Theft Person
Islington	7%	99%	(additional priority - Theft of MV +51%)
Kensington and Chelsea	13%	26%	Non Domestic Abuse Violence with Injury 2) Theft from  MV
Kingston upon	15%	20%	IVIV
Thames	-3%	4%	1) Non Domestic Abuse Violence with Injury 2) Burglary
Lambeth	23%	-6%	1) Robbery 2) Burglary
			1) Common Assault 2) Non Domestic Abuse Violence with
Lewisham	16%	-2%	Injury
Merton	-19%	-16%	1) Theft of Motor Vehicle 2) Burglary
Newham	0%	74%	1) Non Domestic Abuse Violence with Injury 2) Robbery
Redbridge	15%	30%	1) Non Domestic Abuse Violence with Injury 2) Burglary
Richmond upon			
Thames	75%	18%	1) Theft from Motor Vehicle 2) Burglary
Southwark	18%	-2%	1) Robbery 2) Burglary
Sutton	20%	-17%	1) Non Domestic Abuse Violence with Injury 2) Burglary
Tower Hamlets	-1%	12%	1) Non Domestic Abuse Violence with Injury 2) Burglary
Waltham Forest	29%	19%	1) Robbery 2) Burglary
Wandsworth	-7%	5%	1) Theft from Motor Vehicle 2) Burglary
Westminster	9%	45%	1) Non Domestic Abuse Violence with Injury 2) Robbery
	370	.570	

Instead of focusing on local crime targets set at City Hall, MOPAC have focused on the things that really matter in communities themselves. MOPAC's new approach was developed in partnership with local Met leaders and the elected local Council in every Borough. The choice of local priorities were made based upon data and evidence. In addressing local priorities, neighbourhood officers will work together with Councils and other partners to take a problem solving approach — not only pursuing and arresting criminals, but also taking enforcement action on the problems that drive crime — such as drug dealing.

This approach was adopted at the beginning of this financial year, in April 2017 and this slide sets out the baseline across London. The map sets out the changes in crime which mostly pre-dates the setting of these priorities by boroughs.

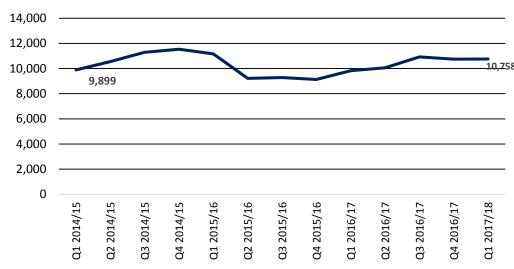
### Performance in the last twelve months



As can be seen, amongst the boroughs that have seen reductions in the number of priority crimes in the last twelve months were Barnet, Barking & Dagenham, Enfield and Croydon (which all prioritised tackling burglary as well as violence with injury). Merton and Ealing also experienced reductions. Three boroughs have recorded large increases in the total volume of recorded offences within their chosen local priorities - Camden, Islington and Hackney (theft is a common local priority to these three boroughs).

### Fraud & Cybercrime and Gun Crime

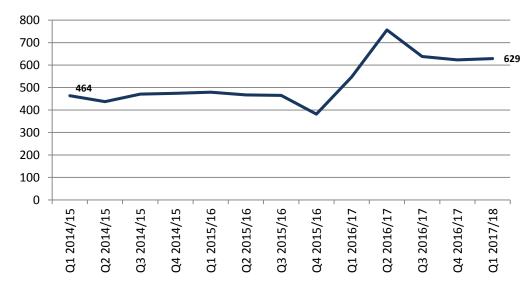
### **Reported Fraud and Cyber Crime**



In the 12 months to June 2017, residents in the Metropolitan Police district reported 42,490 frauds and cybercrimes to Action Fraud. Crimes are allocated to the force best placed to investigate them, so some of these cases will be investigated by other police forces. Similarly, some of the Met's investigations will be into crimes experienced by people elsewhere in the country.

The Met's Operation Falcon specifically targets cybercrime (covering both cyber-dependent crime such as computer systems attacks, and cyber-enabled crime, whereby existing crimes are facilitated by the use of internet). With an establishment of nearly 300 officers and staff, it is the largest unit of its kind in policing. Falcon's work is both preventative (with advice, publications and guidance) and investigative (since its launch end of 2014, more than 600 suspects have been convicted).

### **Gun Crime Offences**



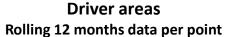
Gun Crime Offences are any offence where a firearm has been used or the possession of a firearm with intent.

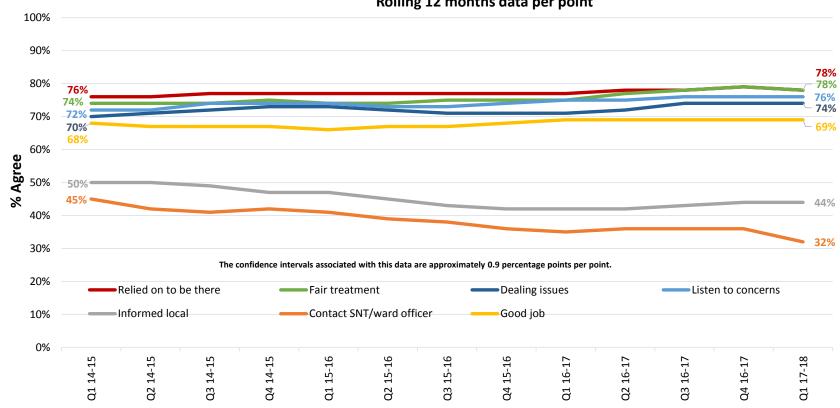
Gun Crime Offences remained constant between Q1 2014/15 and Q3 2015/16 averaging 465 offences each quarter. However, Q1 2016/17 saw the first significant rise, which continued in the following quarters.

Hundreds of officers work every day to tackle the threat from gangs under the Trident command and other units including local officers. They focus on those causing the most harm in order to do the most to protect London. Operational activity is focused on reducing shootings and taking weapons and dangerous offenders off the streets through reactive and proactive investigations. Police and partners' work on prevention and diversion is vital - reducing availability of weapons, creating pathways away from violence, engaging with young people and building trust with communities.

### A better Police Service for London

# **Public Perception of the police**



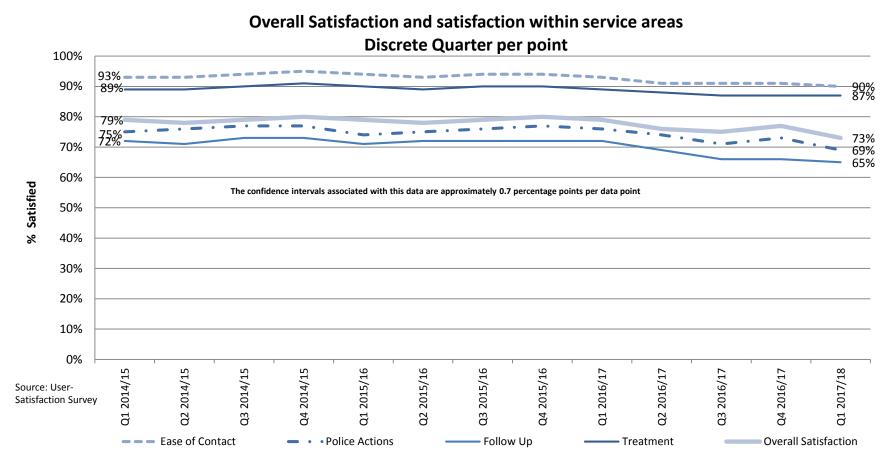


Source: Public Attitude Survey (PAS)

When comparing twelve months to Q1 17-18 to R12 to Q1 16-17, there have been notable increases in the proportion of respondents feeling the police treat everyone fairly (+3%), deal with the things that matter (+3%) and feeling informed about local policing (+2%). Smaller increases are also seen for feeling the police can be relied on to be there when needed and listen to the concerns of local people. The proportion feeling the police do a good job in the local area has remained stable, while a decrease is seen in those saying they know how to contact their local SNT/Ward Officer (-3%).

The lowest performing aspects within the public attitude survey measures above are people knowing how to contact their local police (just 32%) and feeling informed (44%). The latter of these has seen a slight reduction (-2%) over the last year yet local information has seen an increase (+2%). It is hoped that the Q1 launch of the police local web pages and Ward twitter accounts will help address this.

### **Victim Satisfaction**



Victim Satisfaction has declined across the Metropolitan Police area by 3.75% over the last twelve months and is now at the lowest levels since FY 2014/15.

The Met has taken action to address the decline in victim satisfaction, through a reinforced Total Victim Care (TVC) initiative with Commander Jerome as strategic lead and working with London's Victim Commissioner Claire Waxman. Earlier in the year all borough commanders were provided with a toolkit focusing on TVC, Codes of Practice for the Victims of Crime (VCOP) compliance and improvement including an action plan with evidenced based actions that directly improve the victim experience. The Met used operational focus groups to engage and listen to what they need to deliver a quality victim service.

Joint enterprise workshops took place with MOPAC including raising awareness of restorative justice and Victim Support Services. Over the coming months better linkages with the Met's vulnerability/ safeguarding team will be built at a strategic, tactical and operational level for TVC. A Business case is being submitted for a full time TVC officer integrated with MOPAC working to the agenda of the MPS Commissioner and the Victims Commissioner for London. The Met will also continue to upskill officers and drive through national good practice and introduce additional support for victims with protected characteristics.

# **Satisfaction and Public Voice - Inequalities**

The table compares positive or negative differences per group against the overall response to each question. A positive or negative figure of above +/-5% is considered significant.

		Overall Satisfaction	Police do a good job in the local area (Good job)	Feels well informed about local police activities over the last 12 months (Informed local)	Agree the police listen to the concerns of local people (Listen to concerns)	Agree the police treat everyone fairly (Fair treatment)	Agree the police are dealing with the things that matter to this community (Dealing issues)
MPS A	verage	75.3%	68.6%	43.7%	76.0%	78.3%	73.6%
	White British	3.0%	-0.1%	2.3%	-0.8%	-0.3%	-1.3%
	White Other	3.6%	6.2%	-4.9%	4.8%	6.4%	6.0%
Ethnicity	Black	-3.9%	-6.3%	-1.1%	-5.9%	-11.1%	-5.5%
	Asian	-3.0%	-0.9%	0.8%	0.7%	2.2%	0.5%
	Mixed	-4.4%	-13.5%	3.7%	-7.1%	-7.8%	-6.9%
	Other ethnicity	0.1%	4.9%	-0.4%	7.4%	5.0%	6.3%
LGB	LGB	-0.7%	-2.3%	0.0%	-6.1%	-6.4%	-9.3%
LGB	Not LGB	0.5%	0.1%	-0.1%	0.2%	0.1%	0.2%
	16-24	-1.2%	-0.6%	-5.9%	-2.3%	-1.8%	-3.2%
	25-34	-3.2%	2.9%	-4.7%	-0.5%	1.5%	0.7%
Age	35-44	-1.7%	1.2%	2.0%	0.4%	-0.4%	1.7%
Age	45-54	0.9%	-2.6%	2.6%	-2.3%	-2.4%	-3.2%
	55-64	2.4%	-5.9%	2.0%	0.4%	-2.0%	-0.8%
	65 years +	10.7%	2.0%	6.3%	5.0%	4.0%	4.0%
	Disability	-3.1%	-3.1%	-2.8%	1.0%	-0.6%	-2.3%
Disability	No disability	0.6%	0.3%	0.3%	0.8%	0.1%	0.3%
Sex	Male	-0.5%	0.8%	1.8%	-0.4%	-0.2%	-0.5%
Sex	Female	1.0%	-0.8%	-1.7%	0.5%	0.2%	0.5%

Source: Public Attitude Survey and User Satisfaction Survey Q1 17-18.

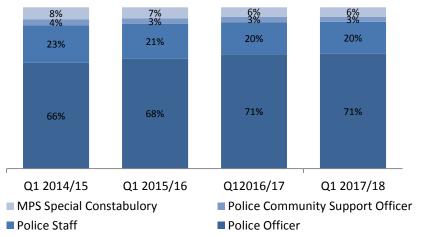
Results for White Other and Other Ethnicity tend to be higher than the MPS average for measures, whereas results for Black or Mixed respondents tend to be below the MPS average (particularly for fair treatment). Black or mixed respondents are also less likely to feel police do a good job.

LGBT respondents are less likely to agree the police treat everyone fairly, listen to concerns, or are dealing with the things that matter.

Also, older respondents record a higher satisfaction than all other groups and feel more informed than other age groups.

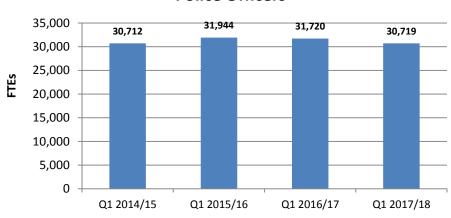
# **Workforce – Overview & Diversity**





### Long Term Trend Police Officer Strength

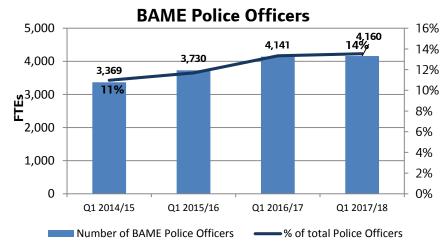
### **Police Officers**



Whilst we retain a strategic ambition of 32,000 police officers this was last achieved in 2012. Officer numbers are currently under that which was budgeted for at the start of the year, primarily due to slower than anticipated recruitment. The focus has remained on reducing back office expenditure to ensure that officer numbers can be kept as high as possible.

The share of BAME and female officers has steadily increased over the past year, thanks to a concerted effort from the Met to be an organisation representative of the city it polices.

### **Long Term Trend BAME Police Officer Strength**



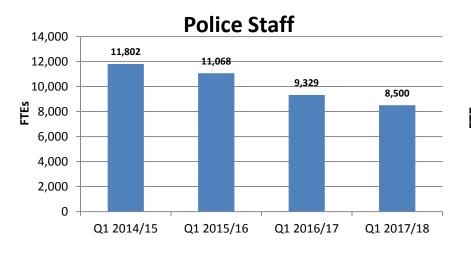
### **Long Term Trend Female Police Officer Strength**

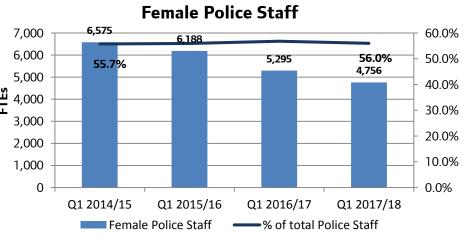
#### **Female Police Officers** 10.000 30% 8,118 9,000 8,163 8.059 7,701 25% 26% 25% 8,000 7,000 20% **ය** 6,000 **±** 5,000 15% 4,000 10% 3,000 2,000 5% 1,000 0 0% Q1 2014/15 Q1 2015/16 Q1 2016/17 Q1 2017/18 Number of Female Police Officers % of total Police Officers

The number of female and BAME officers have both increased over the last 5 years. The proportion of female and BAME officer recruits has also increased.

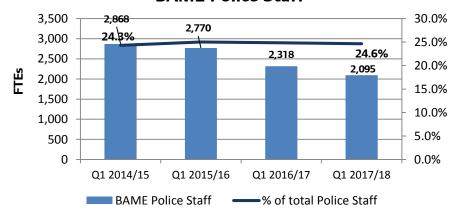
# **Workforce – Overview & Diversity**

### Long term trend - Police Staff strength





### **BAME Police Staff**



Police staff numbers (Excludes PCSOs) have reduced since 2014/15 by 28% as of Q1 2017/18. In consequence, BAME and Female staff numbers have also reduced. However as a proportion, female staff consistently represent 56% of the total FTE staff cohort, and BAME approximately one in four members of police staff.

# Workforce - Dedicated Ward Officers (DWO)

By December 2017, the Met aims for each of the 629 wards in London to have at least two Dedicated Ward Officers (DWOs). The map below shows that as of the end of Q1 2017 it has achieved this coverage in 21 of the 32 boroughs.

In due course MOPAC will report on the level of abstractions of DWOs. This will allow us to ensure these officers are not being abstracted from their duties within their local area, apart from exceptional events.

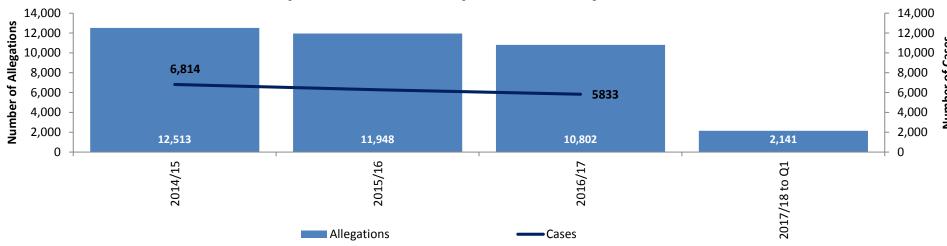
Month	Dec 17 Target DWOs	Current DWOs at June 17	Diff
June 2017	1,258	1,171	-87

### DWOs remaining to be allocated within each borough



# **Public Complaints**

### Number of complaints and cases per financial year 2014/15 to Q1 2017/18



The number of complaint cases recorded decreased over the last three years despite the definition of a complaint being broadened in 2012/13. A complaint case may have one or more allegations attached to it.

Each allegation is recorded against one of 27 allegation categories. The most common allegation was recorded under the 'other neglect or failure in duty', followed by 'incivility'. The first category accounted for 36% of all the allegations recorded in 2016/17; a similar proportion to previous years.

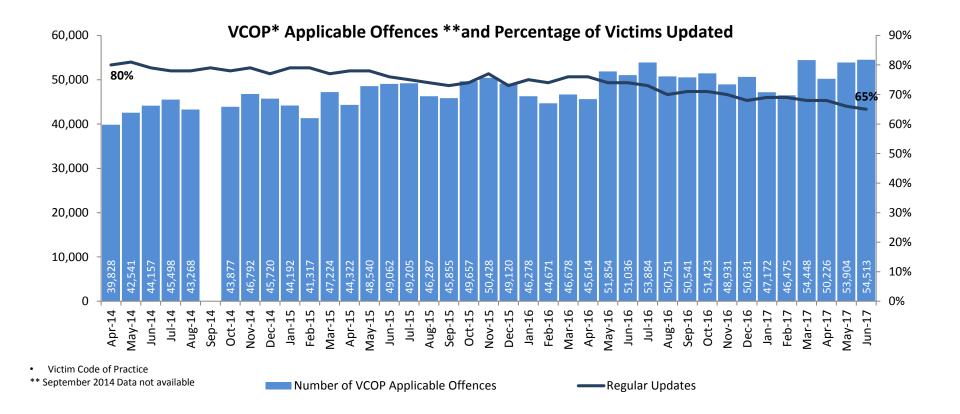
At the end of 2016/17, when national figures were last available, the Met was ranked 15<sup>th</sup> out of 44 forces. The Met receives approximately 13 complaint cases per 100 employees against a national average of 28 per 100.

The Policing and Crime Act 2017 provides an explicit duty for local policing bodies to hold to account the MPS Commissioner in regard to the handling of public complaints. MOPAC are now responsible for developing an oversight framework to fulfil that enhanced statutory responsibility. The legislative reforms are seeking to establish a greater degree of integrity and transparency in the management of complaints. Furthermore, they are designed to inspire an increased level of public confidence in the ability of the Met to deal with complaints in a fair and efficient manner.

The Home Office have determined that the reforms to the police complaints will take effect from Summer 2018. MOPAC and the MPS have already commenced working in collaboration to deliver a complaints management framework that will be legally compliant and support an appropriate oversight and inspection infrastructure. The new Complaints Reform Working Group – a joint MOPAC & MPS group – is intended to provide a forum for MOPAC and MPS to ensure work is delivered effectively.

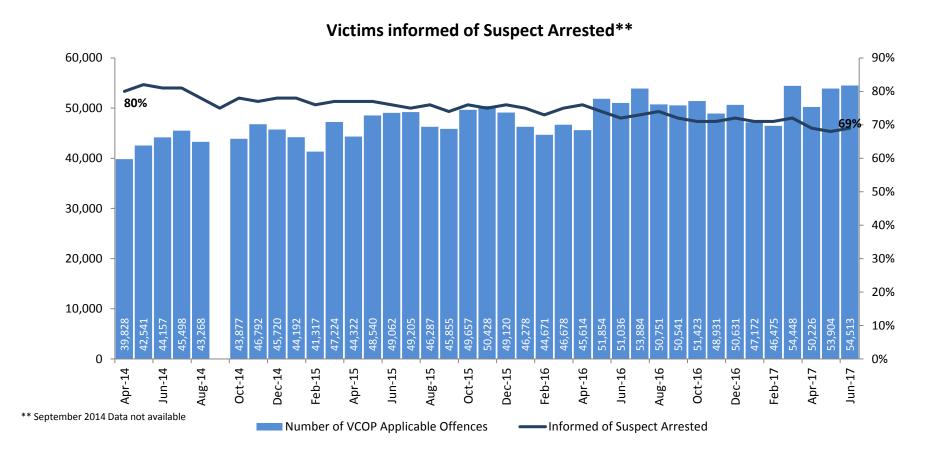
As part of continual improvement of the quality of our reporting MOPAC are looking at wider criminal justice measures for potential future inclusion.

The key objectives of the Police and Crime Plan 2017-21 sets out plans to actively monitor a **Better service for victims**. Part of this monitoring involves ensuring the MPS complies with the Victim's Code of Practice (**VCOP**) and how well victims are kept informed. Below shows the proportion of **Victims Updated** of VCOP Applicable Offences.



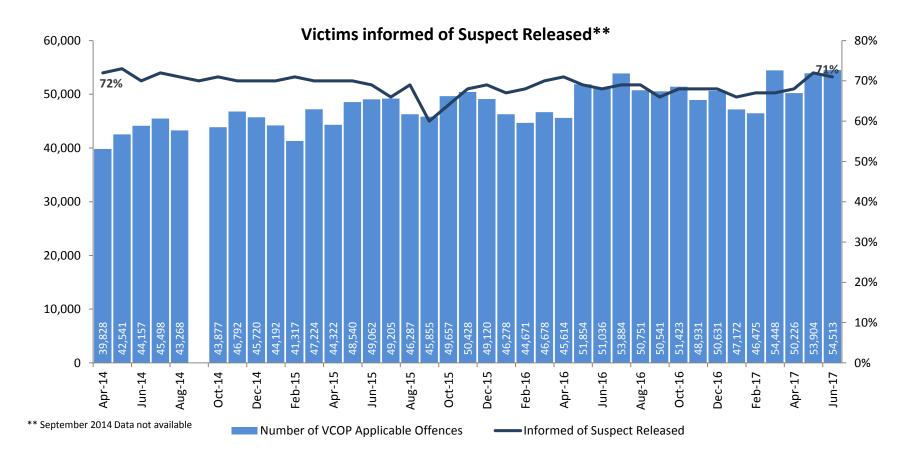
The proportion of victims updated of VCOP Applicable Offences gradually reduced over time (between April 2014 to June 2017). Currently (June 2017), only 65% of victims are updated, compared to 80% in April 2014. During that period the number of VCOP Applicable Offences increased from 39,828 in April 2014 to 54,513 in June 2017.

The key objectives of the Police and Crime Plan 2017-21 sets out plans to actively monitor a **Better service for victims**. Part of this monitoring involves ensuring the MPS complies with the Victim's Code of Practice (**VCOP**) and how well victims are kept informed. Below shows the proportion of victims informed of **Suspect Arrested** of VCOP Applicable Offences.



The proportion of victims informed about whether the suspect has been arrested has reduced from 80% in April 2014 to 69% in June 2017. During that period the number of VCOP applicable offences increased.

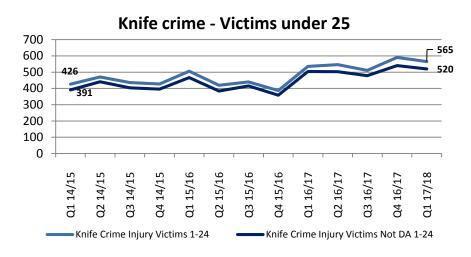
The key objectives of the Police and Crime Plan 2017-21 sets out plans to actively monitor a **Better service for victims**. Part of this monitoring involves ensuring the MPS complies with the Victim's Code of Practice (**VCOP**) and how well victims are kept informed. Below shows the proportion of victims informed of **Suspect Released** of VCOP Applicable Offences.



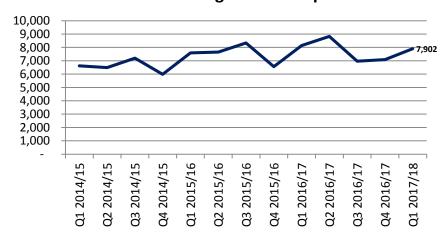
The proportion of victims informed of when a suspect has been released has remained relatively constant at approximately 71%, while the number of VCOP Applicable Offences increased during that same period.

# Keeping children and young people safe

# Keeping children and young people safe



### **Number of Missing Children reported**



The above chart totals missing and absent children. A person is "absent" when they are not at a place where they are expected or required to be and there is no apparent risk.

The number of youth victims of knife crime with injury was higher during the last financial year than the previous 3, with the initial uptick evident in Q1 2016/17. Q1 2017/18 has seen 30 more victims than Q1 2016/17. Knife crime is a top priority for the Met. This year, it reinforced Operation Sceptre with two units deployed across London on late turn 7 days a week. Targeted weeks of action are running including weapon sweeps, knife hotspot patrols, habitual knife offender targeting and Stop and Search. Test purchase operations are also taking place, with Police cadets and trading standards to ensure that retailers are compliant around the sale of knifes to under 18s.

The Met is increasing the number of its Safer Schools Officers and has stepped up engagement work across the education sector.

There is an important role for all partners in prevention and diversion. The Mayor has published a comprehensive Knife Crime Strategy and is convening partners across the capital in efforts to tackle the issue through the London Crime Reduction Board. Both the Mayor and the Met are encouraging people in positions of influence, peers, parents, role models, community leaders, to drive the message and help support a long-term change in behaviour.

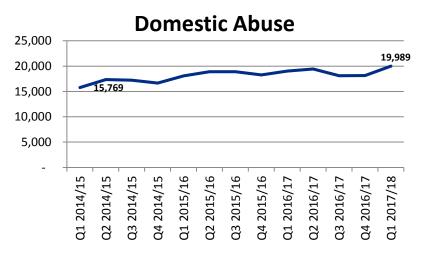
More than 8,000 children are on a protection plan in London at any one time, and at risk of violence and abuse. More than 5000 children go missing every quarter. Many of these children are vulnerable to gangs and gang violence and radicalisation.

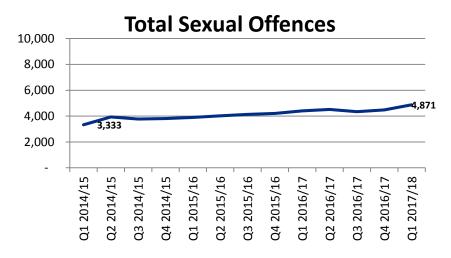
The Met is clear that safeguarding children, and vulnerable people, is the responsibility of every single police officer and work is taking place to embed our safeguarding services in neighbourhood policing —as these officers are best placed to offer victims the appropriate level of support and investigate at the earliest opportunity. This structure is being tested through the BCU pathfinders and longer term, the Met's ambition is to invest more resources in this area with more officers across London protecting vulnerable members of the community.

The Met is working closely with MOPAC and partners to improve child protection practice across London, learning from HMIC's Child Protection Inspection recommendations which are based findings of a report undertaken between February to May 2016. The next issue of this quarterly report will expand on this section.

# **Tackling Violence against Women and Girls**

# **Violence Against Women and Girls**





#### **Domestic Abuse:**

In Q1 2017/18 the level of recorded domestic abuse is 5% higher than Q1 2016/17. Between April and June 2017 there were 19,989 recorded domestic abuse offences across London. This is 976 more offences than in Q1 2016/17.

#### **Sexual Offences:**

In Q1 of 2017/18 the level of recorded sexual offences is 10% higher than Q1 2016/17. Between April and June 2017 there were 4,871 recorded sexual offences across London. This is 461 more offences than in Q1 2016/17.

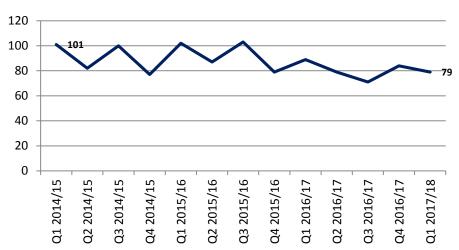
This category includes high harm crimes and is specifically targeted in the Mayor's Police and Crime Plan because of the disproportionate impact of the crimes on this group. The Police and Crime Plan commits to refreshing London's Violence Against Women and Girls Strategy, working closely with the VAWG sector. This will be published in the coming weeks.

We know that domestic abuse and sexual offences are both significantly underreported, which makes it difficult to fully understand the true scale of the problem in London. Some of the recent increase in recent periods may be accounted for by an increase in reporting rather than an increase in a number of offences. MOPAC and the Met encourage this trend so that offenders can be bought to justice.

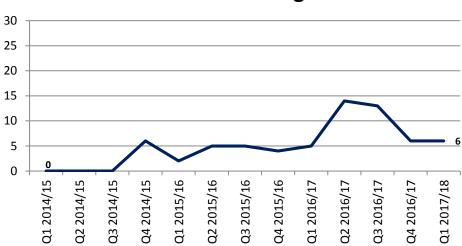
Specialist training in Domestic Abuse is now provided to all frontline officers and the rollout of Body Worn Video camera to officers will support the capture of evidence and increase effectiveness in bringing offenders to justice

# **Violence Against Women and Girls**





### **Forced Marriage**



### Female Genital Mutilation, Forced marriage, Honour Based Violence

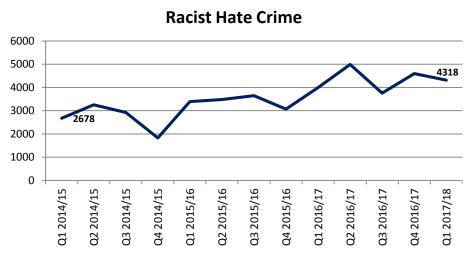
So-called Honour based violence (HBV) offences are identified via the use of flagging on the MPS crime recording system. This allows any offence believed to be linked to honour based practices to be flagged and recorded irrespective of the crime classification. As of end of March 2017 there were 326 recorded HBV offences compared to 442 in the preceding year. Forced marriage offences have increased over the last few years, with the recorded levels in 2016/17 of 111 offences. This compares to a similar level of 112 in 2015/16. Of these harmful practices, Female Genital Mutilation (FGM) is the least prevalent in terms of recorded crime data. FGM is identified on the crime system using a flag and in the last year there were only 21 offences flagged as FGM related.

Under-reporting is a big challenge and the Met is working with partners and communities to try and address this, and to support information sharing with third sector and health organisations

# Standing together against extremism, hatred and intolerance

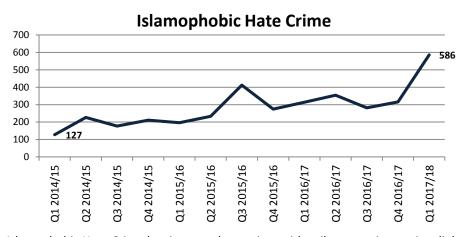
### **Hate Crime**

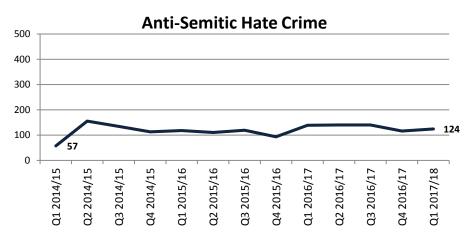
Following international or UK centric events such as a terrorist attacks there have been increases in the number of Hate Crime Offences. Examples include increases following the EU referendum and the terrorist attacks in the London Bridge area.



There has been an overall increase in recorded Racist and Religious Hate Crime. The month following the EU referendum saw the largest recorded level of racist and religious hate crime since 2014/15 with a total of 2,141 crimes recorded in July 2016. This was also seen across England and Wales and well publicised across media. Following the terrorist attacks in the London Bridge area in June 2017, there was an increase in the number of these offences recorded by the MPS – 1,908 compared to 1,440 in the preceding month.

The majority of the victims of racist hate crime are from the Black and Asian communities. Incidents and offences are up: more people are reporting, which helps the Met identify where and when hate crime is taking place and who the repeat offenders are. The Met introduced Hate Crime Liaison officers in October 2016 to every London borough. It has specially trained investigators who deal with hate crime and is working to increase reporting, with online reporting now available and with a number of third party reporting sites so that victims who would otherwise feel unable to approach police direct can report crime to non-police organisations.



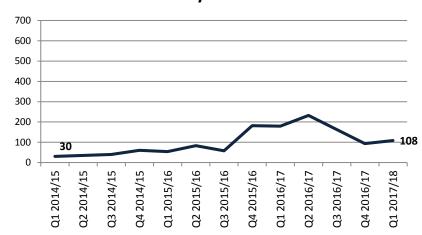


Islamophobic Hate Crime has increased over time with spikes at various points linked to specific incidents, such as in November/December 2015 after the Paris attack; in March 2017 following the Westminster attack and in May/June 2017 following Manchester and London Bridge attacks.

Note: A crime can have more than one hate flag attached to it. Adding up all the hate crime categories may result in multiple counting of a single offence and will not equal a Hate Crime total.

### **Hate Crime**

### **Disability Hate Crime**

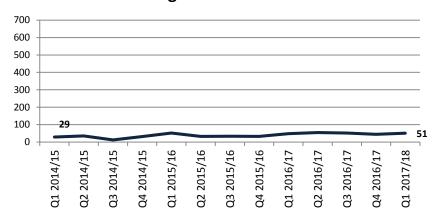


MOPAC and MPS are taking a zero-tolerance approach to hate crime, including abuse due to sexual orientation or disability. When a person is targeted for crime and abuse simply because of who they are, this has a knock-on impact on a much wider community.

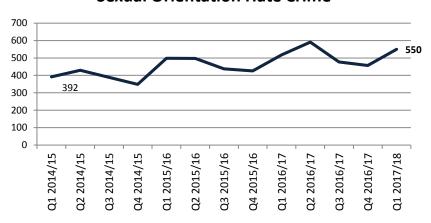
The long term trend in disability hate crime indicates that the recorded crime increased. sexual orientation and transgender hate crime has increased over a long term trend with regular fluctuations, with spikes occurring in July 2016 for both.

In February 2016 the MPS and community partners launched the 'Disability Hate Crime Matters' initiative, providing briefings to frontline officers to ensure disability hate crime is recognised, properly recorded, and gets the response it requires. This saw a far higher number of disability hate crime reports captured than would previously have been the case.

### **Transgender Hate Crime**



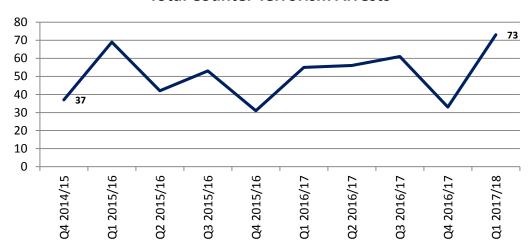
#### Sexual Orientation Hate Crime



Note: A crime can have more than one hate flag attached to it. Adding up all the hate crime categories may result in multiple counting of a single offence and will not equal a Hate Crime total.

### **Extremism**

### **Total Counter Terrorism Arrests**



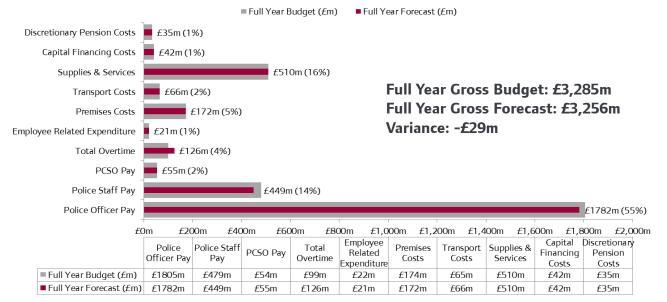
Data only available from Q42014/15. Arrests by Metropolitan Police Counter Terrorism Command officers. These includes arrests they have made in London and also outside the Capital.

As might be expected given the events of Quarter 1, the level of arrests increased to its highest level in the three months to June 2017. The response to the terrorists incidents required an enormous amount of officers in the immediate aftermath and in terms of investigating capacity, across the whole organisation: not just on counter-terrorism police but also neighbourhood officers and all Met officers and staff. The Met remains on a heightened state of readiness and is continually reviewing security arrangements to reflect the threat we are facing. This also requires vigilance from everyone to report anything suspicious to the police at the earliest possible opportunity

# **Finance**

# Finances at a glance Q1 2017/18

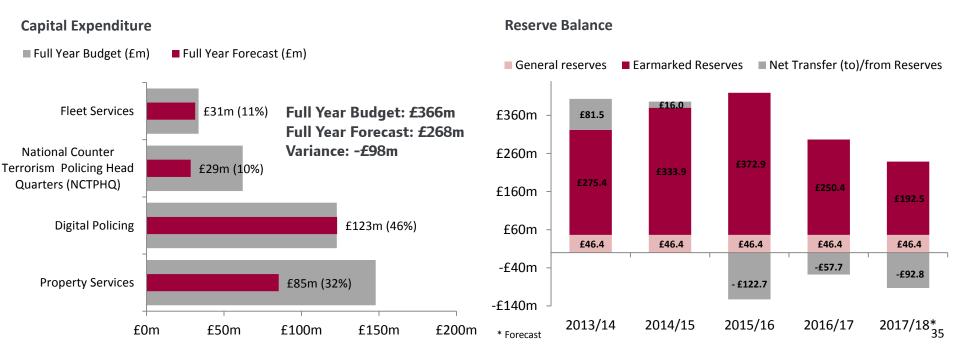
### **Gross Revenue Expenditure**



Forecasted Total 17/18 Net Revenue variance:

Total Q1 Variance: -£32.2m

Further detail and commentary on subsequent slides.



### Revenue

### Position at Q1 17/18

Q1 17/18	Budget To Date (£m)	Actual to Date (£m)	Variance to Date (£m)	Full Year Budget (£m)	Full Year Forecast (£m)	Variance (£m)
Police Officer Pay	452.1	445.0	-7.1	1,805.0	1,781.6	-23.3
Police Staff Pay	117.1	107.3	-9.8	479.4	448.7	-30.7
PCSO Pay	13.8	14.0	0.2	53.7	54.6	0.9
Total Pay	583.0	566.3	-16.7	2,338.1	2,284.9	-53.2
Police Officer Overtime	20.8	30.2	9.4	79.0	101.8	22.8
Police Staff Overtime	5.1	6.6	1.5	20.1	24.3	4.2
PCSO Overtime	0.1	0.1	0.0	0.2	0.2	0.0
Total Overtime	26.0	36.9	10.9	99.3	126.3	27.0
TOTAL PAY & OVERTIME	609.0	603.2	-5.8	2,437.4	2,411.2	-26.2
Employee Related Expenditure	5.0	6.4	1.4	21.9	21.1	-0.8
Premises Costs	45.0	42.8	-2.2	173.9	171.8	-2.1
Transport Costs	16.8	16.3	-0.5	65.4	65.6	0.2
Supplies & Services	121.9	105.6	-16.3	509.7	509.6	-0.1
TOTAL RUNNING EXPENSES	188.7	171.1	-17.6	770.9	768.1	-2.8
Capital Financing Costs	24.4	24.4	0.0	41.9	41.9	0.0
Discretionary Pension Costs	8.6	8.5	-0.1	34.4	34.5	0.1
TOTAL EXPENDITURE	830.7	807.2	-23.5	3,284.6	3,255.7	-28.9
Other Income	-64.1	-63.3	0.8	-256.6	-262.5	-5.9
Specific Grants	-106.4	-105.9	0.5	-431.7	-430.8	0.9
Transfer to/(from) reserves	-18.0	-16.2	1.8	-92.8	-91.1	1.7
TOTAL NET EXPENDITURE	642.2	621.8	-20.4	2,503.5	2,471.3	-32.2
Funding (General Grant & Precept)	-596.3	-596.9	-0.6	-2,503.5	-2,503.5	0.0
OVERALL MPS & MOPAC Total	45.9	24.9	-21.0	0.0	-32.2	-32.2

Police Officer Pay: Based on the current recruitment pipeline and the latest HR workforce modelling data the police pay expenditure forecast is a £23.3m underspend at the end of the year. This underspend will be transferred to reserves in order to support officer recruitment plans in future years; subject to finalising the costs and funding arrangements for the 1% bonus awarded to Police Officer in 2017 and 2018.

Police Staff Pay: The forecast outturn is for a £30.7m underspend, offset to some extent by forecast overspends on overtime and other costs. Whilst noting recruitment is underway, this underspend is significant and police staff pay is being reviewed in the forthcoming budget process to assess any potential permanent savings.

**Total Overtime:** At the end of June the Police Officer and Police Staff overtime budgets were overspent by £10.9m in total and the full year forecast at this point is for a £27.0m overspend. Some of this spend compensates for vacancies in the pay lines above; £14.1m relates to areas funded by Counter Terrorism and other grants, and additional grant is being sought in these areas to recognise the costs of recent incidents.

Running Costs: Running costs are forecast to be broadly on budget, although it is too early in the financial year to draw definitive conclusions. The year-to-date running costs are underspent by £17.6m, mainly due to budget profiling issues and delays in grants to services commissioned from third parties.

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# Revenue supporting information

### Police officer pay & overtime

Officer pay year-to date £7.1m underspend, full year forecast of £23.3m underspend and police overtime year to date £9.4m overspend and full year variance at £22.8m

### Police officer pay

Business Group	Year To Date Actual £m	Current Full Year Budget £m	Annual Forecast £m	Annual Variance £m
Territorial Policing	264.1	1,050.1	1,049.6	-0.4
Specialist Crime & Operations	107.7	424.3	422.5	-1.7
Specialist Operations	57.8	233.9	234.7	0.8
Met HQ (excl. DP)	12.2	49.0	51.3	2.3
Digital Policing	0.0	0.0	0.1	0.1
Centrally Held	3.1	47.7	23.3	-24.5
Grand Total	445.0	1,805.0	1,781.6	-23.3

With the proposed transfer of the £23.3m internally funded police pay underspend to reserves being approved, the updated pay forecast position would be broadly on budget with the overall MOPAC Group underspend reducing to £8.9m.

Work continues to fill existing vacancies through the Police Officer Postings Panel, therefore current vacancy levels are expected to reduce in 2017/18.

#### Police overtime

Business Group	Year To Date Actual £m	Current Full Year Budget £m	Annual Forecast £m	Annual Variance £m
Territorial Policing	7.5	19.8	24.2	4.3
Specialist Crime & Operations	11.4	32.8	39.0	6.2
Specialist Operations	11.0	25.5	37.7	12.2
Met HQ (excl. DP)	0.2	0.7	0.7	0.0
Digital Policing	0.0	0.0	0.0	0.0
Centrally Held	0.1	0.1	0.3	0.2
Total Police Officer Overtime	30.2	79.0	101.8	22.8

As at the end of June the Police Overtime budget was overspent by £9.3m and the full year forecast at the end of Q1 is for a £22.8m overspend.

The major driver for the overspend is due to the response and investigations following the recent four terrorist incidents in London and Manchester and additional costs incurred through investigations due to Grenfell Fire. The other main driver for the overtime overspend is within Met Detention Custody. As the recruitment campaign is underway, the pressure on additional overtime is expected to reduce.

### **PCSO** pay

Year-to date £0.2m overspend, £0.9m full year forecast overspend

At the end of June there were more than the affordable number of PCSOs in posts funded from core grant and precept and vacancies in those posts funded by 3rd parties.

#### Police staff pay & overtime

Police staff pay year-to date £9.8m underspend, £30.7m full year forecast underspend and staff overtime year-to date £1.5m overspend, £4.2m forecast overspend.

#### Police staff pay

	Year To	Current	Annual	Annual
Business Group	Date Actual	Full Year	Forecast	Variance
	£m	Budget	£m	£m
		£m		
Territorial Policing	19.2	91.4	78.6	-12.7
Specialist Crime & Operations	40.8	173.4	162.7	-10.7
Specialist Operations	11.8	52.7	52.7	0.0
Met HQ (excl. DP)	29.5	126.0	121.1	-4.8
Digital Policing	3.4	16.3	15.2	-1.1
Centrally Held	0.5	10.8	10.0	-0.8
MOPAC	1.9	9.0	8.5	-0.5
Total Police Staff Pay	107.3	479.4	448.7	-30.7

The majority of police staff pay underspend in Territorial Policing is due to vacancies within Criminal Justice, Met Detention and in the Designated Detention Officers (DDOs). There is also an underspend within the Forensic Health Nurses, and in Met Prosecutions where the vacant posts are currently being filled. The underspend is partly offset through use of expenditure on Forensic Medical Officers, who are used to provide cover for the nurse vacancies, and police officer overtime.

The underspend in SC&O is predominantly due to high turnover of staff coupled with delays in recruitment.

The police staff overtime budget is forecast to overspend by £4.2m at year end with the majority of the overspend due to vacancies in DDO posts and the need for the existing staff to work overtime to cover shifts. It is anticipated that the DDO recruitment campaigns will yield sufficient numbers to cover these vacant posts and therefore remove the pressure on overtime budgets.

# Revenue supporting information

#### **Running costs**

Year-to date £17.6m underspend, £2.8m full year forecast underspend

Running costs are forecast to be broadly on budget, although it is too early in the financial year to draw definitive conclusions.

The year-to-date running costs are underspent by £17.6m, mainly due to budget profiling issues.

Running costs for SO are showing a forecast £5.6m underspend, however expenditure relating to the recent terrorist incidents and Operation Roset (uplift in policing to address terrorist incidents) is still being clarified and it is very likely that the underspend will reduce with a revised forecast next period.

#### Income

Year-to date £0.8m under-recovery, £5.9m full year forecast over-recovery

There will be an additional drawdown from the Police Property Activity Fund (PPAF) to support 3rd Party organisations in the delivery of the PCP and additional income of £3.3m within Criminal Justice / Traffic Unit from delivering driver awareness courses, recovery of courts costs and provision of information to third parties for civil action. We also anticipate an additional £1.6m income from the College of Policing for the Direct Entry Superintendent course. PCSO vacancies in funded posts are likely to reduce income by £1.3m.

### Achievement against savings target

During the 2017/18 planning process the MPS were required to deliver a net saving of £75m. Within this net saving figures was the growth for additional overtime, leaving a total of £82.1m savings to be delivered in the current financial year. MPS are on track to deliver £66m of that saving and are working on delivery of a further £11m where some timing issues have been identified. This leaves £5.1m with a high risk of non-delivery – mainly within Specialist Crime and Operations (SC&O). Both of these areas will be tested over the summer through the budget process. The 2017/18 savings are analysed in the table below.

	Planned Saving £m	Forecast Saving £m	Variation £m
Savings that are forecast to be delivered in full (high confidence of delivery of savings)	-61.3	-61.3	0.0
Savings with timing delivery problems (confidence in delivery of savings but with delays)	-15.7	-4.7	11.0
Savings with structural delivery problems	-5.1	0.0	5.1
Total - MPS Savings 2017/18	-82.1	-65.9	16.1

# Capital

Position at Q1 17/18

MPS (£m) Full Year Projection		Full Year Budget (£m)	Actual to Date (£m)	Full Year Forecast (£m)	Variance (£m)
	Transforming MPS Estate	159.3	12.5	85.3	-74
Property Services	Over Programming - Property Services	-11.4	0	0	11.4
	Total Property Services		12.5	85.3	-62.6
NCTPHQ	CT Policing Change Portfolio	62	0.2	28.5	-33.5
	Creating Business Support function of the future	0.5	0	0.5	0
	Enhance Digital Policing for 2020	9.8	4	30.5	20.7
	Improving Public Access and first contact	4.3	0.9	2.9	-1.4
	Optimising Response	13.1	1	9.8	-3.3
Digital Policing	Reinforcing HQ, Improving Information Management	4.6	0.1	1.2	-3.4
	Smarter Working	58.9	3.9	53.7	-5.2
	Transforming investigation and prosecution	36.8	1.1	36.4	-0.4
	Strengthening Local Policing	2	0.1	0.6	-1.4
	DP Core/Other	20	1.4	6.9	-13.1
	CT Policing Change Portfolio	1.4	0.2	3	1.6
	Over Programming – Digital Policing	-28.6	0	-22.7	5.9
	Total Digital Policing	122.8	12.7	122.8	0
Fleet	Delivering maximum commercial efficiency - Fleet	28.8	1.9	26.7	-2.1
	Strengthening our Armed Policing Capability	4.7	-0.3	4.7	0
	<b>Total Fleet Services</b>	33.5	1.6	31.4	-2.1
Total Capital Ex	penditure	366.2	27.0	268	-98.2

At the start of 2017/18 the Mayor approved a capital programme that provided for £366.2m of expenditure. This will be funded from a combination of capital receipts, grants and other contributions.

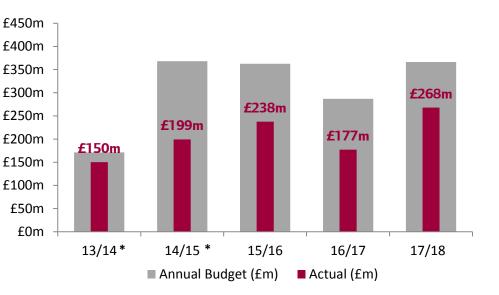
Capital expenditure for the year is forecast at £268m with a full year variance projected at an underspend of £98.2m

Capital Programme adjustment plans:

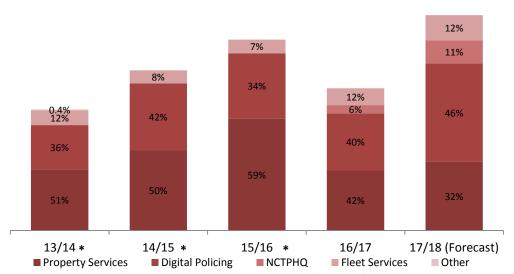
- Property Services Property services is forecasting a full year variance of -42% given longer lead in times for large scale projects and dependencies of key decisions on the outcome of the public access consultation and the evaluation of the pathfinder sites. The proposal is to reprofile the approved capital plan for 2017/18 from £159.3m to £85.3m, and to re-profile the capital receipts budget for 2017/18 from £71m to £32m
- Digital Policing Digital policing spend at the end of Q1 is £12.7m with major spend linked to the mobility rollout and digital policing transformation, including the networks tower and data centre migration. Digital policing is forecasting to spend to budget for the full year. The major rollout of laptops under the mobility project commences from August, in-vehicle mobile applications from June, and further major network installations are planned for the second half of the year.
- Fleet Services Fleet has spent £1.6m to date, with a back-end loaded profile of vehicle delivery for this year, and is forecasting a minor variance of -7% for the full year. Fleet has proposed a re-profile of the capital plan with a reduction from £33.5m to £31.4m in this financial year and an increase from £32.8m to £34.4m in 2018/19.
- NCTPHQ NCTPHQ which is overseen through national structures has rescaled the Counter Terrorism capital plan pending national discussions and is forecasting a full year variance of -54%. NCTPHQ has proposed a reduction in its approved capital plan from £62m to £28.5m

# **Capital**

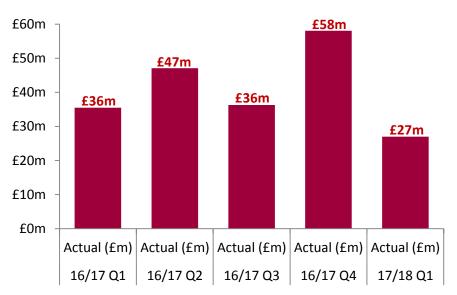
### Capital expenditure trend (£m)



### Capital expenditure trend Breakdown by directorate (%)



### Quarterly (£m)



The annual data shows that since 2014-15 the MPS have consistently underspent by at least 33% compared capital budget agreed at the start of the year. This reflects the complexity, scale and ambition of the Met's capital programme and has historically resulted in a combination of project slippage and under delivery.

Capital spend was around 40% lower in the first quarter of 2016-17 than the final quarter and then falls again in the first quarter of 2017-18. This pattern is common in capital spending programmes, but one that will be monitored by MOPAC and the Met.

The MPS are working to develop their capital processes to reduce underspends through the year.

<sup>\*</sup> NCTPHQ – Counter Terrorism spend not included in 13/14 to 15/16 as the unit was not part of the MPS. Since 2016/17 MPS became the legal owner of the function and are the lead force.

### Reserves

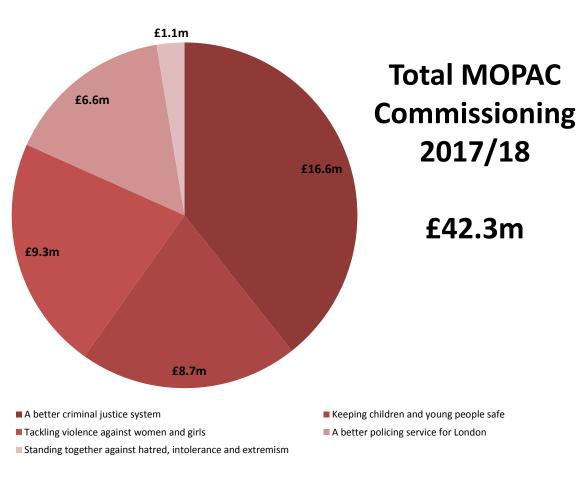
Planned & Actual Position (£m)	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21
	Actual	Actual	Actual	Forecasted	Planned	Planned	Planned
Opening Reserve Balance	403.4	419.4	297.9	240.2	149.1	127.4	102.1
Net Reserve Movement	16.0	- 121.5	- 57.7	- 91.1	- 21.7	- 25.3	14.4
Closing reserve Balance	419.4	297.9	240.2	149.1	127.4	102.1	116.5
General Fund Reserve	46.6	46.6	46.6	46.6	46.6	46.6	46.6
General Fund Reserve % to Net Budget (Ex Grant funding & Precept)	2%	2%	2%	2%	2%	2%	2%
Earmarked Reserves	372.8	251.3	193.6	102.5	80.8	55.5	69.9
Earmarked Reserve as % to Net Budget (Ex Grant funding & Precept)	15%	10%	8%	4%	3%	2%	3%

Earmarked revenue reserves are being used to support the major change programme, address risks in its delivery and to meet one off exit and redundancy costs. The Met are pursuing a policy of investing their earmarked revenue reserves in transformation and change. These have fallen from £373m at the end of 2014-15 (15% of the net budget) to £194m at the end of 2016-17 (8%). They are forecast to fall to £70m by the end of 2020-21 (3%). General reserves which are retained in order to accommodate unexpected pressures are held at £47m (less than 2%). According to analysis by the Association of Police and Crime Commissioners this is lower than the average across most other forces which at the end of 2016-17 stood at 10% for earmarked reserves and 3% for general reserves.

The MOPAC capital receipts reserve is significant at 31 March 2017 due to receipt from sale of New Scotland Yard. All of the capital receipts reserve is scheduled for use within the years 2017-19 to support the MOPAC capital investment programme. At that point MOPAC is estimating that new and additional borrowing will be required.

# **MOPAC Commissioning**

## **MOPAC Commissioning**



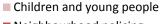
The Mayor's Office for Policing and Crime's role as a commissioner has developed significantly since the creation of the office, following the enactment of the Police Reform and Social Responsibility Act 2011. In 2012/13 MOPAC commissioning budget was £23.6m; this has grown substantially to a budget of £42.3m in 2017/18.

MOPAC's commissioning has aided the development of regional and local partnerships, levering in match funding with a focus on efficient and effective services. MOPAC has also put in place new approaches to commissioning, working more to develop consortia arrangements across the voluntary and statutory sectors as well as testing alliance based commissioning models; putting the providers more at the forefront of service change and improvement.

Future quarterly reports will provide more detail in this area. One of the key funding streams ins the LCPF, see next slide for breakdown.

### **London Crime Prevention Fund**

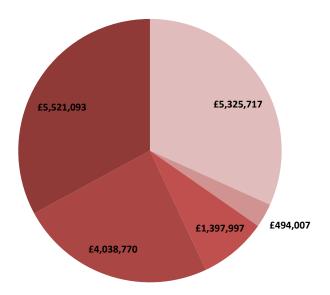
### 2017/18 Fund Allocation across PCP areas



■ Hate crime and extremism

■ Neighbourhood policing

- Violence against women and girls
- Wider Criminal Justice System



The London Crime Prevention Fund enables MOPAC to continue to support local community safety and prevention services whilst also recognising that some London challenges relating to the Police and Crime Plan priorities could be better addressed through greater collaboration. This approach will encourage the co-design, co-commissioning and co-delivery of services, provide efficiencies from joining up services across areas and providers and ensure that Londoners have access to the services they need. The fund strikes a balance between maintaining crucial local programmes while supporting collaborative work between different areas and organisations.

MOPAC has allocated £16.8m in 2017/18 to the LCPF and has allocated a further £15.7m in 2018/19.

In our future reports MOPAC will provide further information on this spend and other areas of commissioning.

### 2017/18 Fund Allocation across Boroughs

Boroughs	Total Allocation 17/18
Barking and Dagenham	£640,000
Barnet	£457,406
Bexley	£299,400
Brent	£591,429
Bromley	£350,000
Camden	£528,000
Croydon	£708,498
Ealing	£596,363
Enfield	£523,581
Greenwich	£567,832
Hackney	£870,000
Hammersmith and Fulham	£444,043
Haringey	£781,000
Harrow	£232,000
Havering	£313,502
Hillingdon	£490,468
Hounslow	£446,070
Islington	£645,524
Kensington and Chelsea	£325,640
Kingston upon Thames	£165,425
Lambeth	£680,613
Lewisham	£751,500
Merton	£220,943
Newham	£831,796
Redbridge	£391,000
Richmond upon Thames	£145,500
Southwark	£709,000
Sutton	£235,428
Tower Hamlets	£806,230
Waltham Forest	£590,433
Wandsworth	£543,000
Westminster	£895,961
Grand Total	£16,777,584